

SAP Litmos 

**norwegian** 

Industry: Airline  
Use Case: Compliance Training, Employee Training

# Norwegian Air's Training Takes Off with **SAP Litmos**

Norwegian Air is the second largest airline in Scandinavia and the third largest low-cost airline in Europe with approximately 4,500 employees. Norwegian Air operates 416 routes to 126 destinations in Europe, North Africa, the Middle East, Thailand, and the United States, carrying more than 33 million passengers in 2018.

Norwegian Air has crewmembers located across Europe, Asia, and the US. To ensure consistent training across its fleet, it needed an online learning management system (LMS) that works for everyone—no matter where they are located. Norwegian staff work around the world and its flight crews travel constantly. It is challenging and expensive to get staff to attend classroom training in Norway. Employees hold different qualifications and licenses, so it is important for the training department to be able to track which crews were due for renewals. This was a daunting task given their staff of more than 4,500 employees.

Norwegian Air chose SAP Litmos LMS because it's easy to use, SCORM-certified and works with desktop web browsers and mobile devices. All Norwegian staff need to complete a security course before they receive their employee badges. SAP Litmos' mobile capabilities are particularly useful for Norwegian because employees frequently complete courses while traveling and while on layovers in any global location. Delivering training in a cost-effective way is, of course, the biggest benefit for Norwegian.

“We are able to **save a lot of money** with online training by eliminating the need for employees to travel extensively for classroom training.”

**Espen Klevan**  
Training Manager

Learn more at [www.litmos.com](http://www.litmos.com)  
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