

Industry: Information Technology & Services
Use Case: Employee & Customer Training

SITA soars to training success for customers and employees with SAP Litmos LMS

SITA is an organization owned by airlines and developed to take away the complexity of the networks and applications the airline industry uses to run their businesses, enabling them to focus on providing excellent service to their passengers. SITA was looking for a way to manage the training for 7,200+ users, on multiple levels.

SITA selected SAP Litmos as a training partner to ensure timely delivery of their training through in-house development of SCORM packs and multi-media, which is deployed through the SAP Litmos platform. Their time from development to deployment is now twice as fast on the Litmos platform, and there have been no training-related issues since integration.

The team at SITA looks forward to their continued learning journey with SAP Litmos.

“As we’ve had to **evolve and offer more to our customers** and internal students as well, the SAP Litmos pipeline of development has really kept up with that.”

Justin Neale
Director, Customer Strategy and Experience,

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